

ISNC Institutional KPIs Actual Benchmarks 2018 - 2019

No	KPIs Stand.	KPIs code	KPI	ISNC institutional KPIs (Actual benchmark, 2018-19)		
				Male	Female	Overall
1	1	S1.1	Stakeholders' awareness ratings of the Mission Statement and Objectives.	4.57	4.55	4.56
2	2	S2.1	Stakeholder evaluation of the Policy Handbook, including administrative flow chart and job responsibilities.	4.27	3.96	4.12
3	3	S3.1	Students overall evaluation on the quality of their learning experiences at the institution.	3.92	3.86	3.89
4	3	S3.2	Proportion of courses in which student evaluations were conducted during the year.	100%	100%	100%
5	3	S3.3	Proportion of programs in which there was an independent verification, within the institution, of standards of student achievement during the year.	100%	100%	100%
6	4	S4.1	Ratio of students to teaching staff.	10:1		
7	4	S4.2	Students overall rating on the quality of their courses (Average rating of students on a five point scale on overall evaluation of courses.	4.05	4.01	4.03
8	4	S4.3	Proportion of teaching staff with verified doctoral qualifications.	68.06%		
9	4	S4.4	Percentage of students entering programs who successfully complete first year.	85.71 %	90.13%	87.92%
10	4	S4.5	Proportion of students entering undergraduate programs who completed those programs in the minimum time.	71.38 %	84.62%	78.00%
11	4	S4.7 a	Proportion of graduates from undergraduate programs who within six months of graduation are employed.	>> In Progress <<		
12	4	S4.7 b	Proportion of graduates from undergraduate programs who within six months of graduation are enrolled in further study.			
13	4	BPCS 4.1	Graduates' evaluation for quality of programs they studied, and skills and knowledge they have acquired.			
14	4	BPCS 4.2	Rating of students' satisfaction with receiving marks of assignments and tests in the courses within a reasonable time.	4.05	4.05	4.05

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15	4	BPCS4.3	Proportion of the part-time teaching staff (collaborators) to the full-time teaching staff	28.9		
16	4	BPCS4.4	Proportion of programs in which learning outcomes are directly assessed.	100%	100%	100%
17	5	S5.1	Ratio of students to administrative staff.	21:1		
18	5	S5.2	Proportion of total operating funds (other than accommodation and student allowances) allocated to provision of student services.	>> In Progress <<		
19	5	S5.3	Students' evaluation of academic and career counselling.	4.07	3.87	3.97
20	5	BPCS5.1	Ratio of students' satisfaction with support services.	3.86	3.60	3.73
21	6	S6.1	Students' evaluation of library services.	4.0	3.81	3.91
22	6	S6.2	Number of web-site subscriptions as a proportion of the number of programs offered.	1:4		
23	6	S6.3	Stakeholder evaluation of the digital library.	3.77	3.53	3.65
24	6	BPCS6.1	Ratio of book titles held in the library to the number of students.	1:2		
25	7	S7.1	Annual expenditure on IT budget allocated per student.	>> In Progress <<		
26	7	S7.2	Stakeholder evaluation of the IT services.	3.85	3.82	3.83
27	7	S7.3a	Stakeholder evaluation of website.	4.2	4.0	4.1
28	7	S7.3b	Stakeholder evaluation of e-learning services.	3.85	3.82	3.83
29	7	BPCS7.1	Number of accessible computers per student.	1:7.5		
30	7	BPCS7.2	Average overall rating of adequacy of facilities and equipment in a survey of users.	4.03	4.06	4.05
31	8	S8.1	Total operating expenditure (other than accommodation and student allowances) per student.	>> In Progress <<		

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32	8	BPCS8.1	Expenditure on the following items in comparison to the total spending (learning and teaching, research, community service.	>> In Progress <<		
33	9	S9.1	Proportion of teaching staff leaving the institution in the past year for reasons other than age retirement	10.61%		
34	9	S9.2	Proportion of teaching staff participating in professional development activities during the past year.	100%		
35	10	S10.1	Number of refereed publications in the previous year per a full-time member of teaching staff.	0.56		
36	10	S10.3	Proportion of full time member of teaching staff with at least one refereed publication during the previous year.	30.15%		
37	10	S10.6	Proportion of the total, annual operational budget dedicated to research.	0.7%		
38	11	S11.1	Proportion of full time teaching and other staff actively engaged in community service activities.	43%		
39	11	S11.2	Number of community education programs provided as a proportion of the number of departments.	6.56%		
40	11	BPCS11.1	Number of individuals benefited from ISNC community service programs.	32,917		



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